



ELECTRICIDADE
DE MOÇAMBIQUE, E.P.

DIRECÇÃO DE ENERGIA SOCIAL

REQUEST FOR EXPRESSIONS OF INTEREST (FIRMS SELECTION) MOZAMBIQUE POWER EFFICIENCY AND RELIABILITY IMPROVEMENT PROJECT (PERIP)

Grant No.: D238-MZ

Assignment Title: Consulting Services to develop and implement a Customer satisfaction survey of EDM services

Reference No.: I20-PERP/2019

Date: 21 August 2019

1. The Government of Mozambique (GoM) hereinafter referred to as “the Borrower” have applied for the Grant funds from International Development Association (IDA) towards the cost of the Power Efficiency and Reliability Improvement Project (PERIP). The funds have been channeled through the national Power Utility, Electricidade de Moçambique, E.P. (EDM) as the Project Implementation Agency. EDM intends to apply part of the funds to payments for recruitment of a **Consulting Services** specialized firm to develop and implement a gender-sensitive Customer satisfaction survey of EDM services.
2. The **Electricidade de Moçambique, E.P. (EDM)** now invites eligible independent consulting firms to indicate their interest to perform the services. Interested consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services. The short listing criteria are: Core business and years in business; description of similar assignments previously carried out; experience in the SADC region or in similar environment shall be attached as supporting documentation for the expression of interest.
3. The attention of interested Consultants is drawn to paragraph 1.9 of the World Bank’s Guidelines: *Selection and Employment of Consultants under IBRD Loans and IDA Credits & Grants by World Bank Borrowers*, January 2011 edition, revised July 2014 (“Consultant Guidelines”), setting forth the World Bank’s policy on conflict of interest.
4. Consultants may associate with other firms in the form of a joint venture or a sub-consultancy to enhance their qualifications.
5. A Consultant will be selected in accordance with the Quality-and Cost-Based Selection (QCBS) method set out in the Consultant Guidelines.
6. Interested Consulting Firms may obtain further information from 7:30h to 15:30h local time, from Monday to Friday at the addresses indicated below.
7. Expression of Interest must be submitted directly or by courier or electronically on/or before **23 September 2019 at 10:00 hrs local time**, and be clearly marked “**Expression of Interest for Consultancy Services for Customer satisfaction survey of EDM services under the PERIP Project.**”
8. The addresses referred to above are as follows:
Electricidade de Moçambique, E.P. (EDM)
Social and Energy Directorate (DES)
Att: Mr. João Catine, The Project Manager
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Maputo - Moçambique
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